

EXCELLENCE COMMITMENT

Our purpose is to ensure we continually work towards a more sustainable future for our customers and consumers. This drives our Environment, Social & Governance (ESG) strategy, founded upon our dedication for excellence and continuous improvement in line with four essential culture pillars: (i) focus on customers' needs, (ii) innovate and adapt, (iii) succeed and exceed and (iv) collaborate & embrace.

SOCIAL RESPONSIBILITY COMMITMENT

We are committed to operate and conduct our business activities in an ethical and fair manner, according to the principles of the United Nations Global Compact, Responsible Care®. Corporate Social Responsibility is an integral component of our philosophy. We develop talent, promote diversity, and invest in our employees' skills to enable superior business performance.

COMPLIANCE COMMITMENT

Our internal policies ensure commitment to comply with all applicable local and international laws and regulations. We strive to understand and respect the interests of all of our stakeholders, and to balance these in a fair manner.

QUALITY COMMITMENT

Our Management System ensures we meet our internal standards, forming the framework for quality improvement objectives. Furthermore, we regularly monitor and review all aspects of our business, our processes, and our performance, facilitating an integral component of our business management process to inform our priorities and our strategic planning.

SAFETY, HEALTH AND ENVIRONMENT COMMITMENT

Both Safety and protection of people and the environment is our prioritised driver. We

maintain and enhance specific aspects relating to occupational safety, health and environment (SHE) with regular monitoring.

CONSUMER AND PRODUCT SAFETY COMMITMENT

Customer focus is an essential pillar of our business and culture. We develop innovative products and systems which deliver sustainable value to both our customers and the planet. We ensure that our products are safe for use by our employees, customers, consumers, and society over their entire lifecycle.

RESOURCE OPTIMISATION COMMITMENT

We continuously and proactively review initiatives to minimize any safety, health and environmental risks associated with the production, storage, distribution, or use of our products, and with the disposal of waste. We also endeavour to optimise the use of energy, water, and raw materials through continuous improvement of our processes, minimising the impact of both our and our customers' activities on the environment.

COLLABORATION COMMITMENT

We remain committed to establishing and building mutually beneficial relationships with our third-party suppliers in line with our internal SHE & quality standards, including corporate social responsibility. We require our suppliers and service providers to adopt and adhere to standards comparable to our policies.

TRANSPARENCY COMMITMENT

We adopt a culture of proactive and transparent communication as a cornerstone of trust and sustainable business relationships. We identify stakeholder concerns and expectations, systematically and regularly reviewing these to offer proactive responses and solutions.